

Mac McAhren

Mac was first introduced to Macintosh in 1984, when his Aunt sat him down in front of her new Macintosh 128. Continuing to work with Apple IIe's in his teens, he ended up teaching the Seniors in his High School and repairing the computers for his teacher – while only in the 9th grade. He knew then that Apple and Macintosh was going to be a big part of his life.



After getting his degree from Coleman College in 1992 in Computer Electronic Technologies, he began working for a vitamin and mineral company that was 90% Macintosh in their Customer Service department. The owner noticed his recent degree and started tasking him with various items. Within two months of working there, Mac had designed and built them a working website, having never done so before. At the end of his 10 year tenure, he had become the IT Director of a 35+ workstation, cross platform network spread over 2 locations.

Mac then took his knowledge of Apple, Macintosh and computers and dove head first into the rewarding field of onsite consulting. First getting certified by Apple as an Apple Certified Help Desk Specialist (ACHDS) then an Apple Certified Portable and Desktop Technician (ACDT, ACPT), and finally as an Apple Certified Technical Coordinator (ACTC). Mac has also been the Program Director for the San Diego Macintosh Users Group (SDMUG). After working for four of San Diego's Apple Authorized Service Providers doing both onsite consulting and authorized system repairs, Mac finally brought his skills to TCM Consulting.

Mac is such a people person that many of his previous clients followed him to TCM Consulting. He is able to accurately describe issues to clients, not "talking over their heads". His ability to connect with people and clearly translate the technical jargon to the layman, makes his clients appreciate him more.

In Mac's words "I love to see that little sparkle in someone's eye, when I show them what their computer can do, and they realize the wonderful world of Macintosh!"